

AL. 1. 781

# PROGRAMS FOR SENIORS



1985/86

# **Working Together For You**

Alberta government departments are working together to provide Alberta's senior citizens with a comprehensive range of services. Encouraging coordination of all of these services is the Interdepartmental Committee on Senior Citizens. Representatives from 11 departments meet regularly to exchange information on new program plans and program changes that will affect Alberta's senior citizens.

## **The Interdepartmental Committee on Senior Citizens**

Advanced Education  
Consumer and Corporate Affairs  
Culture  
Hospitals and Medical Care  
Housing  
Municipal Affairs  
Native Affairs  
Public Works, Supply and Services  
Recreation and Parks  
Social Services and Community Health  
Transportation



## **PROGRAMS FOR SENIORS**

This booklet has been prepared in recognition of the need for a comprehensive directory of information concerning senior citizens.

This information is current as of June, 1985. Please note programs may change without notice. It is advisable to write or call contacts listed to ensure changes have not occurred.

We update this information frequently in order to keep you aware of new or changing programs. Please contact us periodically regarding reprints of the booklet.

Senior Citizens Bureau  
Alberta Social Services and  
Community Health  
Seventh Street Plaza  
10030 - 107 Street  
EDMONTON, Alberta  
T5J 3E4

# TABLE OF CONTENTS

GENERAL INFORMATION .....	1	LEARNING OPPORTUNITIES .....	21
Local Information Centres		Continuing Education	
Senior Citizens Bureau		Consumer Help	
RITE Centres		Alberta Agriculture	
Provincial Advisory Council		LEISURE OPPORTUNITIES .....	23
RETIREMENT INCOME .....	5	Local Recreation Programs	
Federal Programs		Sports and Recreation Services Branch	
Old Age Security Pension		Special Projects Grant	
Guaranteed Income Supplement		Senior Centres and Drop-In Centres	
Spouse's Allowance		Alberta Culture	
Canada Pension Plan		Facility Grant Program	
Veterans Affairs Canada		New Horizons	
Unemployment Insurance Benefits		SERVICES TO HELP YOU AT HOME	
Provincial Programs		AND IN THE COMMUNITY .....	25
Alberta Assured Income Plan		Family and Community Support Services	
Social Allowance		Programs	
Discounts		Meals-on-Wheels	
HEALTH SERVICES .....	9	Home Help Services	
Alberta Health Care Insurance Plan		Senior Centres	
Alberta Blue Cross Plan		TRANSPORTATION .....	27
The Extended Health Benefits Program		Bus Passes	
Eyeglasses		Special Transportation Help	
Dental Care and Dentures		Travel Discounts	
Hearing Aids		PROVINCIAL ORGANIZATIONS FOR	
Medical/Surgical Supplies and		SENIORS .....	28
Rehabilitation Equipment		Alberta Council on Aging	
Community Health Nursing		Pensioners Concerned	
Alberta Alcoholism and Drug Abuse		Alberta Division	
Commission		Alberta Senior Citizens Sport and	
Victorian Order of Nurses		Recreation Association	
Home Care		LEGAL SERVICES .....	30
General Hospitals		Ombudsman	
Auxiliary Hospitals		Legal Aid	
Nursing Homes		Public Trustee	
Day Hospitals		Public Guardian	
Geriatric Assessment and Rehabilitation		Student Legal Services	
Hospital		Lawyer Referral Service	
Alberta Health Facilities Review Committee		Women's Secretariat	
HOUSING SERVICES .....	18	Dial-A-Law	
Financial Aid for Accommodation		APPENDIX I	
Renter's Grant		(Health Units) .....	32
Renter's Assistance for Mobile Home		APPENDIX II	
Owners		(Family and Community Support	
Property Tax Reduction Benefits		Services Offices) .....	34
Home Heating Protection Program		APPENDIX III	
Home Improvement Program		(Widows' Pension Program) .....	37
Home Adaptation Program			
Housing for Senior Citizens			
Lodges			
Apartments			
Homes for Special Care			
Housing Registries			



# GENERAL INFORMATION

## LOCAL INFORMATION AND REFERRAL CENTRES

These centres can provide you with information about programs and services for people age 65 or over. Efforts are made to answer all questions. Some centres publish booklets listing the services available.

In areas where there are not any senior centres providing information, some Family and Community Support Services offices provide this service. These are also listed.

### AIRDRIE

Airdrie Information Centre  
104 First Avenue N.E.  
Box 689  
T0M 0B0 (948-5907)

### ALIX

Family and Community Support Services  
Box 306  
T0C 0B0 (747-2030)

### ATHABASCA

Family and Community Support Services  
Box 90  
T0G 0B0 (675-2623)

### BANFF

Family and Community Support Services  
Box 1835  
T0L 0C0 (762-4426)

### BARRHEAD

Family and Community Support Services  
Box 488  
T0G 0E0 (674-3341)

### BASSANO

Family and Community Support Services  
Box 298  
T0J 0B0 (641-3520)

### BONNYVILLE

Family and Community Support Services  
Box 1665  
T0A 0L0 (826-2120)

### BROOKS

Family and Community Support Services  
Box 1749  
T0J 0J0 (362-4973)

### CALGARY

Kerby Centre  
1133 - 7 Avenue S.W.  
T2P 1B2 (265-0661)

Senior Citizens' Central Council of Calgary  
922 - 9 Avenue S.E.  
T2G 0S4 (266-6200)

### CAMROSE

Camrose District Senior Centre  
5415 - 49 Avenue  
T4V 0N6 (672-7022)

### CANMORE

Family and Community Support Services  
Box 460  
T0L 0M0 (678-5593)

### CLARESHOLM

Family and Community Support Services  
Box 1297  
T0L 0T0 (625-4417)

### COALDALE

Family and Community Support Services  
Box 328  
T0K 0L0 (345-4451)  
(327-6507)

### COLD LAKE

Family and Community Support Services  
Box 87  
T0A 0V0 (639-3626)

### DRUMHELLER

Family and Community Support Services  
Box 2549  
T0J 0Y0 (823-6300)

### EDMONTON

The Society for the Retired and Semi-Retired  
10004 - 105 Street  
T5J 1C3 (423-5510)

### EDSON

Family and Community Support Services  
Box 1388  
T0E 0P0 (723-4401)

### FALHER

Family and Community Support Services  
Box 487  
T0H 1M0 (837-2014)

<b>FORT CHIPEWYAN</b> Senior Citizens Program Box 180 T0P 1B0 (697-3627)	<b>LAC LA BICHE</b> Family and Community Support Services Box 756 T0A 2C0 (623-4463)
<b>FORT MACLEOD</b> Family and Community Support Services Box 462 T0L 0Z0 (553-4855)	<b>LACOMBE</b> Seniors Information Outreach Coordinator Box 1179 T0C 1S0 (782-6637)
<b>FORT McMURRAY</b> Senior Citizens Program 9909 Franklin Avenue T9H 2K4 (743-7918)	<b>LEDUC</b> Senior Citizens Coordinator Heritage House Box 2098 T9E 2Z3 (986-2261) (Ext. 125)
<b>FORT SASKATCHEWAN</b> Family and Community Support Services 10005 - 102 Street T8L 2C5 (998-5151)	<b>LESSER SLAVE LAKE INDIAN REGIONAL COUNCIL</b> Box 1740 High Prairie (523-4401) T0G 1E0 Toll free (1-800-422-7712)
<b>FROG LAKE</b> Family and Community Support Services Centre T0A 1M0 (943-2215)	<b>LETHBRIDGE</b> Lethbridge Senior Citizens Centre 500 - 11 Street South T1J 4G7 (320-2222)
<b>GRAND CENTRE</b> (see COLD LAKE)	<b>LLOYDMINSTER</b> Seniors Outreach Coordinator 5116 - 50 Street T9V 0M3 (875-9127)
<b>GRANDE PRAIRIE</b> Grande Prairie and Area Council on Aging Golden Age Centre 10222 - 101 Avenue T8V 0Y5 (539-6255)	<b>MEDICINE HAT</b> The Veiner Centre 225 Woodman Avenue S.E. T1A 3H2 (529-8383)
<b>HANNA</b> Hanna Community Services Box 430 T0J 1P0 (854-4700)	<b>PROVOST</b> Eastpark Senior Needs Worker Association Box 758 T0B 3S0 (753-2280)
<b>HIGH LEVEL</b> Family and Community Support Services Box 208 T0H 1Z0 (926-2267)	<b>RED DEER</b> Golden Circle 4620 - 47 Avenue T4N 3P5 (343-6074)
<b>HIGH PRAIRIE</b> Family and Community Support Services Box 999 T0G 1E0 (523-4441)	<b>RIMBEY</b> Family and Community Support Services Box 404 T0C 2J0 (843-2030)
<b>HINTON</b> Community Services Office Box 818 T0E 1B0 (865-2217)	<b>SHERWOOD PARK</b> Family and Community Support Services 205 Athabasca Avenue T8A 4C8 (464-4044)
<b>KILLAM</b> Flagstaff Family and Community Services Box 450 T0B 2L0 (385-3976) Toll free in Flagstaff Area (Zenith 22226)	



**SLAVE LAKE**

Family and Community Support Services  
 Box 858  
 T0G 2A0 (849-5325)

**STANDARD**

Family and Community Support Services  
 Box 361  
 T0J 3G0 (934-5335)

**STETTTLER**

Stettler Information and Referral Centre  
 Box 2097  
 T0C 2L0 (742-1155)

**STRATHMORE**

Strathmore Information Centre  
 208 - 2 Avenue  
 T0J 3H0 (934-5335)

**ST. ALBERT**

Outreach Worker  
 Senior Citizens Recreation Centre  
 7 Tache Street  
 T8N 2S3 (458-2771)

**ST. PAUL**

Family and Community Support Services  
 Box 1480  
 T0A 3A0 (645-5311)

**SUNDRE**

Family and Community Support Services  
 Box 420  
 T0M 1X0 (638-3220)

**TWO HILLS**

Family and Community Support Services  
 4712 - 50 Street  
 T0B 4K0 (657-3540)

**VEGREVILLE**

Family and Community Support Services  
 Box 809  
 T0B 4L0 (632-3966)

**WAINWRIGHT**

Wainwright District Support Services  
 Box 1391  
 T0B 4P0 (842-2777)

**WESTLOCK**

Family and Community Support Services  
 Box 1266  
 T0G 2L0 (349-5900)

**WILDWOOD**

Family and Community Support Services  
 Box 300  
 T0E 2M0 (325-3782)

**SENIOR CITIZENS BUREAU**

The Alberta government established the Senior Citizens Bureau in 1975. One of its purposes is to provide information about services and resources provided by the federal government, the Alberta government, municipalities and private agencies. The Senior Citizens Bureau, in addition to keeping up-to-date information on programs and services, also provides resource information and advice to government and community groups, and encourages coordination in the planning and delivery of services to senior citizens.

If a local information centre is not available, questions may be directed to:

**SENIOR CITIZENS BUREAU**  
 Alberta Social Services and Community Health  
 Seventh Street Plaza  
 10030 - 107 Street  
 EDMONTON, Alberta  
 T5J 3E4  
**(427-7876)**

**RITE CENTRES**

Call the RITE operator and ask to be connected with the Senior Citizens Bureau at **427-7876**.

Calls from outside Edmonton are free of charge.

If you live outside a RITE telephone centre, check your local telephone directory under the Government of Alberta listing on how to reach your closest RITE operator who will in turn connect you with the Senior Citizens Bureau.

Location	RITE Number
Barrhead	674-8251
Blairmore	562-7331
Brooks	362-5551
Calgary	297-6161
Camrose	679-1211
Cardston	653-4461
Claresholm	625-3301
Drumheller	823-5740
Edson	723-8341
Fort Macleod	553-3346
Fort McMurray	743-7171
Grande Prairie	538-5121
Hanna	854-4451
High Prairie	523-4561
High River	652-3232

Hinton	865-8211
Lac La Biche	623-5211
Lethbridge	329-5151
Lloydminster	875-5506
Medicine Hat	529-3511
Olds	556-4221
Peace River	624-6181
Pincher Creek	627-3366
Red Deer	340-5111
Rocky Mountain House	845-8211
Slave Lake	849-7111
Stettler	742-4481
St. Paul	645-6212
Taber	223-4471
Three Hills	443-5503
Vegreville	632-5461
Vermilion	853-2811
Wetaskiwin	352-1211

## PROVINCIAL SENIOR CITIZENS ADVISORY COUNCIL

This council is appointed by the Minister of Social Services and Community Health to provide advice to the government on specific policies and programs for senior citizens, and to advise about priorities and the coordination of programs.

The council is composed of representatives from the general public, the majority of whom are senior citizens, a member of the provincial legislature, and one representative each from the Alberta Medical Association, the Alberta Hospital Association and the universities.

The Senior Citizens Bureau provides the staff services for the council.



# RETIREMENT INCOME

This section deals with those federal and provincial programs which provide income to eligible persons aged 65 and over and spouses. The first part explains federal programs; the second, provincial programs; and the last part deals with discounts.

## FEDERAL GOVERNMENT PROGRAMS

The federal government has centralized service offices for Old Age Security, Guaranteed Income Supplement, Spouse's Allowance and the Canada Pension Plan. All enquiries about these programs may be made through the offices listed below.

**Income Security Programs District offices** are at the following locations:

### EDMONTON

10055 - 106 Street  
T5J 2Z6  
(420-2630)

### CALGARY

2nd Floor  
Government of Canada Building  
220 Fourth Avenue S.E.  
T2G 4X3  
(231-5559)

### LETHBRIDGE

Room 100  
410 Stafford Drive South  
T1J 2L2  
(327-2155)

**Toll Free Services: 1-800-661-8828**

In addition to the district offices, which are open on a full-time basis, other offices are open on a part-time basis:

### MEDICINE HAT

Unit 7A  
444 - 2 Street S.E.  
T1A 0C3  
(526-7302)  
2nd and 4th Tuesday and Wednesday of each month

OR

The Veiner Centre  
225 Woodman Avenue S.E.

T1A 3H2

**(526-6762)**

Every Monday and Tuesday

### RED DEER

Room 102  
4708 Gaetz Avenue  
T4N 4A1  
(343-1344)  
Monday through Thursday 8:30 a.m. to 4:00 p.m.

Representatives are available at other localities. Since the dates and times can vary, it is best to call the closest listed number to determine the schedule.

## NORTHERN REGION

Athabasca	675-2243
Barrhead	674-3331
Bonnyville	826-3171
Camrose	679-1260
Castor	882-3211
Coronation	578-3970
Edson	723-3326
Grande Prairie	532-9811
High Prairie	523-4561
Hinton	865-2217
Jasper	852-4401
Lac La Biche	623-4821
Peace River	624-4484
Ponoka	783-4431
Provost	753-2434
St. Paul	645-4428
Sedgewick	633-3730
Stettler	742-4481
Vegreville	632-5453
Vermilion	853-2811
Viking	336-3466
Wainwright	842-4454
Westlock	349-3346
Wetaskiwin	352-3321

## CENTRAL REGION

Banff	762-4830
Drumheller	823-3365
Hanna	854-4448
High Prairie	652-2341
Olds	555-4200
Three Hills	443-5503

## SOUTHERN REGION

Blairmore	582-8118
Brooks	362-4973

Areas close to these B.C. locations can make appointments by calling the B.C. numbers listed.

Cranbrook	489-4101
Creston	428-9279
Fernie	423-6817
Kimberley	427-4831
Sparwood	425-6271

## OLD AGE SECURITY PENSION

A federal benefit available to persons 65 years of age or older who were born in Canada or have lived in Canada for the last ten years (or qualify under one or two exceptions to this rule).

The monthly payment as of July 1, 1985 is \$280.14. Payments increase in January, April, July and October each year, if there is an increase in the cost of living index.

*You must apply for this pension.* If possible, send in your application six months before your 65th birthday. You must include your birth certificate or two other documents that state your date of birth. If you do not have proof of age, the Old Age Security office will help you with this. Your first cheque will come in the month following your 65th birthday.

Application forms are available at all POST OFFICES or at any INCOME SECURITY PROGRAMS OFFICE.

## GUARANTEED INCOME SUPPLEMENT

A federal government benefit available to persons who receive the Old Age Security pension and who have little or no other income.

This additional pension *must be applied for every year*. Eligibility and the amount of the supplement depends on your total family income in the previous calendar year (from January to December) and your marital status. The maximum amount as of July 1, 1985 is: single, \$332.93; married couple, \$216.83 for each person. This supplement is included in the federal Old Age Security cheque.

If the cost of living goes up, the supplement goes up in January, April, July and October.

If an application form has not been sent to you and you think you are eligible, contact the nearest INCOME SECURITY PROGRAMS OFFICE.

## SPOUSE'S ALLOWANCE

A federal benefit paid to spouses, between 60 and 65 years of age, of pensioners receiving the Guaranteed Income Supplement.

To be eligible:

1. You must be the husband or wife of an old age pensioner (a common-law relationship may be recognized).
2. You must be between 60 and 65 years of age, and you must have lived in Canada at least ten years before you apply.
3. Your combined annual income, not including the Old Age Security Pension, must be less than \$14,927.99, effective July 1, 1985 (this amount goes up from time to time).

The amount of allowance depends on your combined income in the previous calendar year. Effective July 1, 1985, the maximum payment is \$496.97 a month. Payments are increased in January, April, July and October each year if there is an increase in the cost of living index.

Your spouse should apply for this federal government allowance six months before his or her 60th birthday, and *reapply each year* until he or she becomes eligible for the Old Age Security pension at age 65. Federal legislation provides for the continuation of the Spouse's Allowance if the spouse over 65 dies. This extended Spouse's Allowance payment is a maximum of \$548.67, effective July 1, 1985.

On September 1, 1985 this allowance is available to widowed persons between the ages of 60-64 who meet the same residence and income requirements as for those who receive the extended Spouse's Allowance.

## CANADA PENSION PLAN

A contributory pension plan of the federal government. You may be eligible for benefits if you have paid into the plan. You should apply six months before your 65th birthday or two months before your retirement. *The amount of pension depends on your wages when employed.*

The Canada Pension Plan pays six benefits to contributors:

1. a monthly retirement pension to those age 65 and older.
2. a monthly disability pension to persons under 65.



3. a monthly benefit for children dependent on a disabled person (under 65).
4. a monthly spouse's pension for widows and widowers whose spouse had contributed to the plan.
5. a monthly pension for orphans.
6. a death benefit.

If you are eligible for both the OLD AGE SECURITY pension and this retirement pension, you may apply for both pensions at the same time at any INCOME SECURITY PROGRAMS OFFICE.

For information on any of these programs contact the nearest INCOME SECURITY PROGRAMS OFFICE.

### 1985 Maximum Benefit Rates (CPP)

#### Monthly Payments:

Retirement	\$ 435.42
Disability	\$ 414.13
Survivor's Pension (under 65)	\$ 250.84
Survivor's Pension (over 65)	\$ 261.25
Child's Benefit	\$ 87.86
Death Benefit	\$2,340.00

Benefits are indexed annually.

### VETERANS AFFAIRS CANADA

Benefits from the federal government available to war veterans or their dependents. May also be available to other groups that were in a theatre of action.

#### Benefits include:

War Veterans Allowance, Civilian War Allowance, War Disability Pensions; coverage of certain hospital and medical expenses; assistance with the cost of eyeglasses and dental care; prosthetic and surgical or medical supplies; counselling services; some assistance with helping qualified veterans remain in their homes and communities for as long as possible (see Home Help services, page 25). Funeral and burial grants available.

For information, call or visit the office of VETERANS AFFAIRS CANADA at:

#### EDMONTON

8th Floor, Baker Centre  
10025 - 106 Street  
T5J 1G7  
(420-3762)

or

#### CALGARY

Room 307, Sam Livingston Building  
510 - 12 Avenue S.W.  
T2R 0X5  
(231-4048)

### UNEMPLOYMENT INSURANCE BENEFITS

A federal program which provides for payment of a special benefit to workers when they become 65 years of age. You may be eligible for this benefit, whether or not you continue working, if you are 65 years of age, and have not already received an Unemployment Insurance retirement benefit.

To be eligible you *must have worked in insurable employment for at least 20 weeks within the last 52 weeks*; or since the start of your last Unemployment Insurance initial claim, whichever period is shorter.

The amount you can receive is 60 percent of the average weekly insurable earnings, to a maximum of \$276 per week for a total of three weeks. For application forms or for further information, contact your local Canada Employment Centre which is listed under Government of Canada, Employment and Immigration in your telephone directory.

### PROVINCIAL PROGRAMS

#### ALBERTA ASSURED INCOME PLAN

A provincial allowance that is automatically paid to all Alberta pensioners who receive the federal Guaranteed Income Supplement.

The monthly amount depends on your marital status and your total income from all sources. The present maximum payment is \$95 a month for single pensioners and \$95 a month each for a married couple who are both pensioners. The present minimum monthly payment is \$10.

*You do not apply for this allowance.* If you receive the federal Guaranteed Income Supplement you will automatically receive the Alberta allowance. Persons receiving Spouse's Allowance are not eligible for this supplement.

For further information contact:

## **ALBERTA ASSURED INCOME PLAN**

Alberta Social Services and Community  
Health  
10030 - 107 Street  
EDMONTON, Alberta  
T5J 3E4  
(427-7286)

## **SOCIAL ALLOWANCE**

A provincial financial assistance program which provides help to those who do not have enough income to meet their basic needs.

Eligibility is determined by:

1. your needs.
2. total income from all sources, including pensions.
3. assets. If you have assets of more than \$1,500 (if single) or \$2,500 (for a family) you will not be eligible. If you are single and employable, only \$50 of this may be in cash; for a family, if the head of the household is employable, only \$250 of this may be in cash. Assets include such things as cash, money in bank accounts, stocks, bonds, the cash surrender value of life insurance policies and real estate other than your own home.

For more information contact the nearest district office of ALBERTA SOCIAL SERVICES AND COMMUNITY HEALTH (listed in local telephone directories under Government of Alberta).

## **ALBERTA WIDOWS' PENSION PROGRAM**

(see APPENDIX III)

## **SENIOR CITIZENS' DISCOUNTS**

A discount sheet prepared by THE SOCIETY FOR THE RETIRED AND SEMI-RETIRED IN EDMONTON listing local discounts for senior citizens (see local information centres, page 1).

## **FISHING LICENCE**

A fishing licence is not required for people 65 or over. You must carry proof of age. Does not apply in national parks in Alberta.

## **NATIONAL PARKS**

Free admission to any national park for people 65 or over. A special sticker can be obtained from the gate attendant at any national park. It must be renewed each year. You must show proof of age.

## **PROVINCIAL PARKS**

Free admission to campers age 65 and over for a maximum stay of two weeks. Must have proof of age and have resided in Alberta for one year. If making reservations, a \$3 fee will be charged. For information call **427-7338**.

## **BANKING DISCOUNTS**

Most banks offer free or reduced service charges and special types of accounts to people age 60 or over. You must enquire about discounts offered.

For **TRAVEL DISCOUNTS** available to all older people in Alberta, see **TRANSPORTATION** (page 27).



# HEALTH SERVICES

## ALBERTA HEALTH CARE INSURANCE PLAN

A provincial insurance plan which provides coverage for basic medical and other health care services (as outlined below). Albertans registered with the Alberta Health Care Insurance Plan also receive provincial insured hospital services (as outlined near the end of this HEALTH SERVICES section).

**Persons age 65 and older, their spouses and dependents are not required to pay premiums for health insurance. If you have been registered with the Alberta Health Care Insurance Plan, you will be sent a Proof of Age questionnaire before your 65th birthday.** Please complete the form and return it with a copy of your birth certificate or other proof of age. Do not send an original document, since its safe return can not be ensured. Rather, submit a clear photocopy. A signed statement before a commissioner of oaths is acceptable as proof of age.

**If you do not receive this form,** write to the Alberta Health Care Insurance Plan and include a clear photocopy of your birth certificate or other proof of age. This will ensure that you will not have to pay the premiums, beginning the first of the month after your 65th birthday, to receive coverage. For information, contact the plan offices or contact your local information centre (see page 1).

The following is a list of basic health services provided under the Alberta Health Care Insurance Plan. (A benefit year runs from July 1 - June 30 of the following year.)

1. **Medical Services** of a physician or osteopath paid under an approved schedule of fees.
2. Certain **Specified Oral Surgery** procedures by a dental surgeon.
3. **Chiropractic Services** to a maximum of \$11.50 for each visit. The maximum for a single person is \$192 in a benefit year. The maximum for a family unit is \$384 in a benefit year. These amounts include up to \$19.00 for X-rays.
4. **Foot Care and Podiatric Appliances.** The maximum for a single person is \$192 in a benefit year, and the maximum for a family unit is \$384 in a benefit year.
5. Medical examinations required for **Driver's Licences** for people 69 years of age and older.
6. Payment of up to \$23.75 for one **Eye Examination** and writing of a prescription for the fitting of glasses in each benefit year.
7. **Physiotherapy Services** to a maximum of \$18.70 for each visit. Maximum amount paid in each benefit year has been lifted for senior citizens.

## TEMPORARY TRAVEL OR VISITS

1. **Notify Alberta Health Care when leaving the province for three months or longer.**

Please let Alberta Health Care know if you expect to be out of the province for three (3) months or longer. Give them your expected dates of departure and return along with the reason for your absence.

Advise Alberta Health Care again if the expected time of your return is delayed; also, if a shorter absence is extended to last three months or more. Finally, contact them upon your return. These steps will help to ensure you of continuous coverage.

2. **Seriously consider getting extra health insurance for trips outside Canada.**

Medical and hospital costs in some countries run much higher than in Canada. Although you carry along your Alberta health care and hospital insurance when you leave Canada temporarily, the amount paid for any care or treatment you may require is based on the Alberta rate for the same service.

You are responsible for paying the difference which may run into hundreds, even thousands, of dollars, particularly if hospitalization is included.

Extra health coverage for travel outside Canada is available at reasonable rates from a number of private insurance companies. You

are strongly urged to consider purchase of this extra health coverage when you travel or visit outside Canada.

#### NOTE:

*Some health care practitioners charge more than the plan pays. For services provided in Alberta you are under no obligation to pay an extra charge unless agreement was made with you by the practitioner before the service was provided.*

*If you feel that an extra charge by a physician is unfair, you may request to have the extra billing reviewed by the Committee on Assessment of Physicians' Bills. You should write to:*

College of Physicians and Surgeons  
of Alberta  
9901 - 108 Street  
EDMONTON, Alberta  
T5K 1G6

To discuss the extra billing of any of the other health care practitioners, contact the appropriate Alberta professional group to which the practitioner in question would belong.

ALBERTA HEALTH CARE INSURANCE PLAN  
offices are:

#### CALGARY

#210, McLaws Building  
407 - 8 Avenue S.W.  
T2P 1E5  
(297-6411)

#### EDMONTON

118 Avenue and Groat Road  
Box 1360  
T5J 2N3  
(427-1432)

Senior citizens requiring general information regarding registration and cancellation of the plan or Blue Cross should call **427-1541** or **427-1536**.

### ALBERTA BLUE CROSS PLAN

An insurance plan which covers additional health care benefits. Senior citizens, their spouses and dependents do not pay premiums for Blue Cross coverage. When the Alberta Health Care Insurance Plan receives proof that you or your spouse are 65, you will automatically be covered by the Blue Cross

Plan beginning the first of the month following your birthday. You will receive a Blue Cross card for Group "66". *You must present this card to obtain Blue Cross benefits.*

A Blue Cross "benefit year" is from July 1 - June 30 of the following year. Blue Cross pays the following for seniors and their dependents:

1. **Hospital Costs:** Additional costs of a semi-private or private room in an auxiliary hospital (to a maximum of \$360), or in a general hospital for an unlimited period. An allowance of up to \$100 per day to apply against hospital charges remaining after government credit has been applied where a participant is admitted to a general hospital outside the province.
2. **Drugs:** 80 percent of the cost of prescription drugs, medications and insulin, if supplied by a licenced pharmacist on a doctor's prescription. You pay 20 percent of the cost; the pharmacist bills Blue Cross for the remaining 80 percent.
3. **Professional Ambulance Service:** Limitations on ambulance charges have been removed. The Alberta Blue Cross plan will accept liability for usual and reasonable charges of professional ambulance services to transport a patient under the plan to or from active treatment hospitals. The ambulance operators will bill Blue Cross directly. For further information, please contact your nearest Alberta Blue Cross office.

For the services **listed below**, you pay the bill, then submit the receipt to the Blue Cross office for reimbursement.

1. **Registered Clinical Psychological Services:** For the treatment of mental or emotional illness. Coverage is \$20 a visit to a maximum of \$100 in a benefit year.
2. **Home Nursing Care:** Covered up to a maximum of \$200 for a family unit in a benefit year for service provided by a practical or registered nurse (not related to you) on the recommendation of your doctor.
3. **Naturopathic Services:** \$4 a visit to a maximum of \$100 in a benefit year.



4. **Appliances:** On written order of a physician:
  - (a) artificial eyes.
  - (b) artificial limbs (excepting myoelectric-controlled prosthesis).
  - (c) braces which have a rigid support of metal or plastic, manufactured according to specifications on the written order of a physician.
  - (d) repairs or replacement of such appliances may also be covered.
  - (e) mastectomy prosthesis: 50 percent of the usual charge on the written order of a physician. The supporting brassiere is not covered by Blue Cross.

5. **Dental Care:** Repair or extraction of natural teeth damaged by a direct accidental external blow, if repair or extraction is done within 12 months of injury. The total cost is covered.

The ALBERTA BLUE CROSS PLAN OFFICES are:

#### **CALGARY**

Suite 640  
Rocky Mountain Plaza  
615 Macleod Trail  
T2G 4T8  
(253-0171)

#### **EDMONTON**

10025 - 108 Street  
T5J 1K9  
(423-5221)

#### **GRANDE PRAIRIE**

31 Prairie Mall  
11801 - 100 Street  
T8V 3Y2  
(532-3505)

#### **LETHBRIDGE**

409 Woodward Tower  
Lethbridge Centre  
T1J 4E1  
(328-6081)

#### **MEDICINE HAT**

1 - 410 South Railway Street  
T1A 2V5  
(529-5550)

#### **RED DEER**

500 Central Block  
5000 Gaetz Avenue  
T4N 6C2  
(343-7008)

## **THE EXTENDED HEALTH BENEFITS PROGRAM**

An Alberta program for senior citizens which helps pay for eyeglasses, dental care and dentures, hearing aids, surgical supplies and appliances and medical equipment.

Coverage begins on your 65th birthday and includes **your spouse and dependents**. If you are not registered as a senior citizen with the Alberta Health Care Insurance Plan, see beginning of this section for details on registration. **It is registration with the Alberta Health Care Insurance Plan that makes you eligible for this program.**

### **NOTE:**

*If the spouse over age 65 dies, coverage for the surviving spouse under 65 and dependents is discontinued at the end of the second month following the month in which the death occurred.*

Present your Alberta Health Care Insurance Card when obtaining a benefit under this program. Always ask about what will be covered by the program and what you will need to pay.

For further information about the following benefits, contact your local information centre (see page 1).

### **1. Eyeglasses**

**The total cost of glasses is not covered.** Before ordering glasses, ask the dispenser how much you must pay, how much Extended Health Benefits will pay and ask about the method of payment. There are two ways your bill can be paid:

- (a) Extended Health Benefits, at the Alberta Health Care Insurance Plan, can be billed directly for the allowed amount; and you will be asked to pay the **difference** between this and the total cost of the glasses.
- (b) You may be asked to pay the total cost of your glasses; if so, ask for a claim card at the dispenser's office, sign it and send it to EXTENDED HEALTH BENEFITS, Box 1376, Edmonton, T5J 2Y6. Allow at least six weeks for the refund.

When you are choosing your glasses, be sure they fit well and that you can see clearly.

You are allowed only one pair of eyeglasses every three years, except that the program will provide payment for one pair of distance glasses and one pair of reading glasses in place of bifocals or trifocals. Also, a change of lenses will be paid for by the program if you have surgery which affects your vision requiring a change of prescription. If your glasses are accidentally damaged, the cost of repairs can be covered; or the glasses can be replaced if they are damaged beyond repair.

There are limits on coverage for lenses, frames, eyeglasses and eye examinations.

You may request a letter of eligibility from Extended Health Benefits to determine whether coverage is available at the time you are planning new eye care.

Only the wholesale cost of the lenses is covered by the program. You could be required to pay considerably more than this amount. Tinted lenses are not covered, but the program will pay an amount equal to what it would pay for untinted lenses with the same corrections. Contact lenses are not covered by the program.

There is a limit to the amount allowed for frames. A maximum of \$31.50 will be paid toward the cost of frames and \$13.90 for dispensing. You will have to pay the difference between this and the combined cost of the frames and dispensing. Check with dispensers, as some have "discontinued" frames available at reduced prices.

There are often extra charges for eye examinations by ophthalmologists and optometrists. Both ophthalmologists (medical doctors who specialize in eye problems) and optometrists can prescribe glasses. You may want to compare costs.

To obtain reimbursement for eyeglasses, write to:

**EXTENDED HEALTH BENEFITS**

Alberta Health Care Insurance Plan  
118 Avenue and Groat Road  
Box 1376  
EDMONTON, Alberta  
T5J 2Y6  
(427-1470)

## 2. Dental Care and Dentures

Before making an appointment with a dentist or denturist, ask about the method of payment and the cost.

Most dentists and denturists will bill the program directly, but there may be an additional charge not covered by the program.

In some cases, a dentist or denturist may ask you to pay the total cost, and then will provide you with a claim form to sign and send to EXTENDED HEALTH BENEFITS, Box 1376, Edmonton, T5J 2Y6 for a refund. There may be a difference between the amount you pay the dentist or denturist and the amount the program will reimburse you.

Filling, extracting and repairing natural teeth as well as orthodontics, partial dentures, full dentures, denture repairs and denture relines come under this program, with the following limitations:

- (a) one complete denture or reset (including rebase) for each arch once every five years.
- (b) one partial denture for each arch once every five years.
- (c) within a five year period it is possible to obtain a partial denture for one arch and have it replaced by a complete denture.
- (d) one denture reline or rebase every two years.
- (e) benefits up to a maximum of \$1,200 for any two consecutive calendar years.
- (f) payment for major orthodontics (straightening of teeth) with prior approval by the Alberta Dental Association and then approval by the Plan.
- (g) gold inlays on dentures are not covered.
- (h) there are restrictions for occlusal adjustments. Consult your dentist.

*These time periods are measured from billing dates.* You may request a letter of eligibility from Extended Health Benefits to determine whether coverage is available at the time you are planning for dental care.



## NOTE CONCERNING DENTURES:

*It could take as long as three months for you to get adjusted to new dentures, so do not give up and begin using old dentures. If your new dentures do not seem to fit, ask your dentist or denturist to make adjustments. Remember, when the dentures you have ordered are made, even if you refuse them or return them as unsatisfactory, they still have to be paid for as the ONE set provided in the five year period.*

*If your dentures have been adjusted to the extent that the dentist or denturist states there is nothing more to be done and your dentures are still unsatisfactory, you should write to:*

### EXTENDED HEALTH BENEFITS

Alberta Health Care Insurance Plan  
118 Avenue and Groat Road  
Box 1376  
EDMONTON, Alberta  
T5J 2Y6  
(427-1471)

### 3. Hearing Aids

If your hearing problem cannot be corrected by medical or surgical treatment, you may want to consider a hearing aid. The basic tests for the selection and fitting of hearing aids can be done by either a clinical audiologist or a hearing aid dealer.

The majority of hearing aid dealers have an agreement with the government and will bill the program directly for the total cost of the testing, the fitting and the hearing aid.

### WARNING:

*Some hearing aid dealers have not signed an agreement with the government, and you will not receive a refund for services provided by them; ask about this before making an appointment.*

Before hearing aid services are provided, the hearing aid dealer will require you to obtain a written statement from your physician indicating there is no medical reason why an aid should not be fitted. This is most important, so be sure to see your doctor.

After a minimum 30 day trial period following the fitting of the aid, you will be asked to

sign a certificate stating satisfaction. Payment to the dealer will not be made by the program until you have signed.

In some cases, it takes more than the 30 day trial period to judge whether or not a hearing aid is going to give the best results possible. It may take some time to adjust to a hearing aid. Do not hesitate to see your dealer and ask him questions.

### DO NOT SIGN THE ACCEPTANCE FORM UNTIL YOU ARE COMPLETELY SATISFIED.

The dealer is paid by Extended Health Benefits to service and adjust the hearing aid and earmold, if applicable, for 12 months after the trial period.

Limitations of the program are:

- (a) Your hearing aid dealer will provide 12 months servicing, including repairs and parts.
- (b) Replacement of batteries is always at your own cost.
- (c) After the 12 month service period, minor repairs once every 6 months are provided. The program will pay for factory repairs once in any 6 month period following the expiry of the 12 month warranty period.
- (d) A hearing aid will be provided for one ear only.
- (e) Loss of a hearing aid before the end of a four year period is not covered by Extended Health Benefits. You are advised to arrange for insurance to cover loss of hearing aids.

After a four year period, if your hearing aid is no longer serviceable or the hearing impairment has changed, the program may approve another aid.

Direct enquiries to:

### EXTENDED HEALTH BENEFITS

(Aids to Daily Living)  
Alberta Social Services and  
Community Health  
Seventh Street Plaza  
10030 - 107 Street  
EDMONTON, Alberta  
T5J 3E4  
(427-0731)

#### 4. Medical/Surgical Supplies and Rehabilitation Equipment

These items are supplied to eligible persons who are disabled for a long term and to individuals who are chronically or terminally ill. Seniors requiring a benefit must see a program "Authorizer" registered with the Extended Health Benefits Program. Authorizers are health professionals located within your local health unit and in many hospitals, who will assess the need for benefits and complete an authorization form to order the benefits. Most items also require a medical doctor's prescription which verifies medical need for the equipment.

**Benefits include:** medical/surgical supplies such as ostomy products, incontinence and catheter supplies, injection supplies, urine testing agents and dressings for certain conditions; respiratory equipment; mobility aids such as canes, walkers, and wheelchairs; environmental aids such as bath seats, patient lifters, and commodes; support items such as soft support garments, therapeutic pressure gradient stockings and mastectomy benefits; and custom-made orthopedic footwear for persons with bony foot deformities. **Off-the-shelf orthopedic shoes are not provided.**

Many supplies are obtained through retail pharmacies and other suppliers. The larger equipment is purchased through the program unit and is provided on loan through a number of supply companies who will deliver the large recyclable equipment and will maintain it in good operating condition.

Program authorizers and suppliers have complete lists of all items provided and how often you can receive them. The pharmacist or supplier will bill the program directly for authorized benefits. The total cost is covered by the program.

*Only certain medical and surgical supplies and equipment are provided. To ensure coverage you should obtain an authorization form before you contact a supplier. The program does not reimburse people for items purchased previously.*

#### EXCEPTION:

*To obtain custom-made orthopedic footwear benefits, a specific prescription*

*from a medical doctor may be taken directly to a specialty shoemaker or orthotist supplier registered with the program.*

#### SPECIAL DIETS AND DIET SUPPLEMENTS ARE NOT A BENEFIT.

#### ARTIFICIAL EYES AND LIMBS AND RIGID METAL OR PLASTIC BRACES ARE NOT COVERED BY THE PROGRAM. (SEE SECTION ON ALBERTA BLUE CROSS).

For further information:

#### EXTENDED HEALTH BENEFITS PROGRAM

(AIDS TO DAILY LIVING)  
Alberta Social Services and  
Community Health  
Seventh Street Plaza  
10030 - 107 Street  
EDMONTON, Alberta  
T5J 3E4  
(427-7271)

#### COMMUNITY HEALTH NURSING

A province-wide community health nursing service offered by local health units. The community health nurses provide counselling and advice on nutrition, health care, medication, accident prevention or any other health-related concerns. In some instances they may be called upon to provide home nursing care (see Home Care section).

Screenings for hearing, vision and blood pressure can be done. Immunization against certain diseases, such as annual protection against influenza, is available.

For information about services in your area, call your nearest health unit office (see listing in Appendix I).

#### ALCOHOLISM AND OTHER DRUG SERVICES

The Alberta Alcoholism and Drug Abuse Commission (AADAC) has out-patient and in-patient treatment facilities. Counselling centres are located in Edmonton, Calgary and other major centres.

#### CALGARY

1177 - 11 Avenue S.W.  
T2R 0G5  
(244-2727)



**EDMONTON**

9929 - 103 Street  
T5K 0Y1  
(427-2736)

For information about services in other areas, contact the following regional offices:

**GRANDE PRAIRIE**

Room 2204  
10320 - 99 Street  
T8V 6J4  
(538-5214)

**LAC LA BICHE**

Provincial Building  
9503 Beaver Hill Road  
P.O. Box 1498  
T0A 2C0  
(623-5227)

**LETHBRIDGE**

Room 254  
200 - 5 Avenue South  
T1J 4C7  
(329-5104)

**RED DEER**

Provincial Building  
4920 - 51 Street  
T4N 6K8  
(340-5274)

**VICTORIAN ORDER OF NURSES (VON)**

A nursing service administered by voluntary boards and funded through fees for service and donations in Calgary, Edmonton, Grande Prairie, Medicine Hat and Lethbridge.

The VON provides nursing care in the home, under the supervision and authorization of your physician. This may include personal care, administration of medication, health teaching, and post operative care such as changing surgical dressings.

The fee for this service may be covered by government programs. Alberta Blue Cross will reimburse a senior citizen or dependent up to \$200 in a benefit year.

A fee based on ability to pay will be charged if you don't qualify for these programs.

For more information, call your local VON office or your local information office (see page 1).

**COORDINATED HOME CARE PROGRAM**

A program available through your Local

Health Unit which provides a range of health and support services in the home to persons who require these services as a result of a medical condition which affects their ability to function independently. Health services include nursing, physiotherapy, occupational therapy, respiratory therapy, speech therapy, or nutrition services.

Support services which include homemaking and other home management services may also be supplied by the Home Care Program and are free for the first two weeks. Following the two week free period recipients are assessed a fee based on income.

Persons age 65 or over may be admitted to the program if they require only a support service.

Each person must be registered with the Alberta Health Care Insurance Plan and be under the care of a physician to qualify.

Referrals are accepted from family, friends, doctors or patients themselves.

For information about the Home Care Program in your area, contact your local health unit (see Appendix I).

**HOME HELP**

See section entitled "Services to Help You at Home and in the Community" for information about this service. Day programs for frail and for disabled older persons may be available in your community. For information, contact your local information office (see page 1).

**GENERAL HOSPITALS**

Hospitals providing a range of acute care services on an in-patient and out-patient basis. Hospital benefits cover in-patient care and services at the standard ward level. You are eligible for provincial insured hospital services if you are covered under the Alberta Health Care Insurance Plan. Admission to a general hospital is arranged by your physician. Senior citizens, their spouses and dependents are exempt from paying the \$10 admission fee and the patient user charges which hospitals are entitled to levy.

**AUXILIARY HOSPITALS\***

Hospitals providing skilled professional nursing and medical care to meet the needs of those who require care and treatment for an

extended period of time due to chronic or recurring illnesses.

The first 120 days of care are covered by provincial hospitalization benefits. After this period, the maximum charge is \$10 a day for standard accommodation, or \$16.25 a day for private accommodation.

Admission to auxiliary hospitals is based on a medical assessment of need. Your doctor must request this care for you. Alberta Health Care Insurance registration entitles you to the insured services provided by Alberta's auxiliary hospitals.

## NURSING HOMES\*

Residential facilities providing personal care and nursing supervision to persons with reasonably stable conditions, but who require some assistance with activities of daily living and administration of medications.

Nursing homes may vary in size from 30 to 250 residents, and are located throughout the province.

The charge for room, board and personal care to Alberta residents is:

- \$10.00 a day for standard accommodation;
- \$12.50 a day for double accommodation;
- \$16.25 a day for single accommodation.

To meet admission requirements, a person must

- have lived in Alberta for **three (3) consecutive years** at any time previously;

### OR

- have lived in Alberta for **one (1) year immediately prior** to applying **and** have been a resident of Canada for **10 years or more**.

Application for admission to a nursing home is based on an assessment of need. Your doctor must request this care for you.

*\* For more information about Nursing Homes and Auxiliary Hospitals, contact the appropriate Calgary or Edmonton District Office listed under **DAY HOSPITALS**, your local information centre (see page 1) or your local health unit (see Appendix I).*

## DAY HOSPITALS

Hospital programs providing the following services on a day-admission basis: medical, psychiatric, nursing and dietary services;

physiotherapy and occupational therapy; social work counselling; recreational activities and social opportunities.

There are five day hospital programs, three in Calgary and two in Edmonton.

Admission to these programs is based on a medical assessment of need. You must be referred by a physician. At present there is no set fee schedule. Assistance with transportation may be available.

For information contact:

### CALGARY

Calgary Auxiliary Hospital and  
Nursing Home  
District No. 7  
1070 McDougall Road N.E.  
T2E 7Z2  
**(261-3800)**

### EDMONTON

Edmonton and Rural Auxiliary Hospital  
and Nursing Home  
District No. 24  
#405, 10216 - 124 Street  
T5N 4A3  
**(482-7504)**  
Youville Wing  
Edmonton General Hospital  
11111 Jasper Avenue  
T5K 0L4  
**(482-8111**, and ask for Youville Wing)

## GERIATRIC ASSESSMENT AND REHABILITATION HOSPITAL

The Youville Wing of Edmonton General Hospital is a specialized hospital for the elderly. It also provides day hospital services as well as special programs for the elderly who require psychiatric services.

Check under **DAY HOSPITALS** for the address and phone number.

## ALBERTA HEALTH FACILITIES REVIEW COMMITTEE

A committee of twelve appointed by the Provincial Government to visit general hospitals, auxiliary hospitals, nursing homes and senior citizens' lodges throughout the province, for the purpose of monitoring and evaluating them on behalf of users and the public at large. The visits are unannounced.

The committee also has a mandate to in-



investigate complaints regarding health institutions.

The address is:

**ALBERTA HEALTH FACILITIES REVIEW  
COMMITTEE**

2nd Floor, Pacific Plaza  
10909 Jasper Avenue  
EDMONTON, Alberta  
T5J 3M9  
**(427-4924)**

# HOUSING SERVICES

## FINANCIAL AID FOR ACCOMMODATION

### RENTERS' GRANT

A provincial grant of \$1,200 a year available to you if you are 65 or over, have rented accommodation in Alberta for at least 120 days during the year and have not already claimed a homeowner refund for that year.

*You must apply for this grant every year. However, application forms will be mailed automatically to persons who received this grant in the previous year.*

A married couple can only make one application between them, unless they are legally separated.

A widow or widower between the ages of 60-64 years, whose deceased spouse was 65 years or older and eligible at the time of death, may also qualify for the renters' grant. Recipients of the Alberta Widows' Pension may also be eligible.

People living in subsidized housing, such as senior citizens apartments and lodges, are eligible for a \$600 grant. Those living in nursing homes, active treatment hospitals and auxiliary hospitals do not qualify.

Application forms for this annual grant are available at Treasury Branches, local city halls or town offices, local information centres, senior citizens housing or by contacting:

**GRANTS AND SUBSIDIES BRANCH  
ALBERTA MUNICIPAL AFFAIRS**  
Box 2021  
EDMONTON, Alberta  
T5J 2P4  
(427-4873)

### RENTERS' ASSISTANCE FOR MOBILE HOME OWNERS

A provincial rental assistance grant of \$1,000 for those 65 and over who own and have resided in a mobile home on rented land for at least 120 days and who have not received a property tax reduction benefit. A married couple can only make one application between them, unless they are legally separated.

A widow or widower between the ages of 60-64 years, whose spouse was 65 years or older and eligible at the time of death, may also qualify. A recipient of the Alberta Widows' Pension may also be eligible.

Application is made on the same form as for the Renters' Grant.

Further information is available at Alberta Municipal Affairs (see address under Renters' Grant).

### PROPERTY TAX REDUCTION BENEFITS (Homeowner Refund)

Provincial property tax reduction benefits for people age 65 or over who live in their own homes for at least 120 days during the tax year and who have not claimed a Renters' Assistance Grant for that year.

The maximum property tax reduction is \$1,000 or total taxes. The first part of the benefit is removal of the entire provincial education tax which the provincial government pays for everyone. Then the remainder of the \$1,000 can be used to reduce property taxes up to the total amount of the tax, or to \$1,000, whichever is less.

A widow or widower between the ages of 60-64 years, whose spouse was 65 years or older at the time of death, if he or she continues to own and live in the home, may receive this reduction. Recipients of the Widows' Pension Plan may also be eligible.

Application forms for these benefits may be sent each year with your property tax notice, or are available at your municipal office.

The completed application should be returned to your municipality. Further information is available at Alberta Municipal Affairs (see address under Renters' Grant). Telephone: 422-2118.

### SENIOR CITIZENS' HOME HEATING PROTECTION PROGRAM

A provincial program to assist senior citizens with home heating costs.

A rebate of \$100 for each calendar year is paid directly to eligible seniors. To be eligible, seniors must own and live in their own homes



for at least 120 days during the calendar year.

The rebate is available to homeowners age 65 or over. Also eligible are widows and widowers between the ages of 60-64 whose spouse was age 65 or over at the time of death. Those persons who qualify under the Alberta Widows' Pension Program are also eligible.

*Cheques are issued automatically to persons who have applied for and received the Alberta Property Tax Reduction Benefit. Usually no application is necessary. Payments are mailed during January-March each year.*

This program was recently extended to continue providing annual benefits through December 31, 1987.

Application forms and information are available at local municipal tax offices or from:

**REBATES BRANCH  
ALBERTA UTILITIES &  
TELECOMMUNICATIONS**  
12323 Stony Plain Road  
EDMONTON, Alberta  
T5N 3Y9  
(422-4098)

## **SENIORS' HOME IMPROVEMENT PROGRAM**

A provincial program providing a grant of up to \$3,000 to eligible senior citizens. The grant can be used for a wide variety of home repairs, improvements and renovations. It applies to single family dwellings, duplexes, fourplexes, row houses, condominiums and mobile homes. You may be eligible if your total adjusted family income for the last calendar year did not exceed \$20,000.

*You must get this plan approved prior to proceeding with repairs.*

To be eligible you must:

1. own and live in your own home for at least nine months of the year;
2. live in Alberta for one year prior to application;
3. have at least ten years' residency in Canada and Canadian Citizenship or landed immigrant status;

4. be at least 65 years of age; or a widow or widower age 55-64.

For further information, brochures and application forms contact:

### **HOME IMPROVEMENT BRANCH**

11156 Jasper Avenue  
Box 2453  
EDMONTON, Alberta  
T5J 3B8

**(427-5760)**; toll free, dial the Operator and ask for **(Zenith 22093)**.

## **HOME ADAPTATION PROGRAM**

A provincial program which provides a grant of \$1,000 to tenants or homeowners with an adjusted family income of \$25,000 or less per year regardless of age and who are wheelchair users or who have a member of their household using a wheelchair. Landlords are also eligible to apply. The program is intended to meet the special home adaptation needs of persons who are confined to a wheelchair. Funds will be granted for permanent modifications to a home associated with improving accessibility and facilitating wheelchair movement for wheelchair users within the home.

*You must get this application approved prior to proceeding with adaptation.*

Enquiries should be directed to:

### **HOME IMPROVEMENT BRANCH**

11156 Jasper Avenue  
Box 2453  
EDMONTON, Alberta  
T5J 3B8  
**(427-5760)**

## **HOUSING FOR SENIOR CITIZENS**

### **LODGES**

Accommodation providing room and board to senior citizens who do not wish to do, or cannot handle, their own housekeeping.

Lodges are located throughout the province. The average lodge accommodates between 40 and 65 persons and has both single and double rooms. Furniture, drapes and linen are provided. Complete meal services in a central dining hall are provided for all residents.

Rental rate guidelines are set by the provincial government.

The maximum rates as of April, 1985 are:

\$356 a month, each person, for a double room.

\$396 a month for a single room.

\$462 a month for special single rooms (large).

The local foundation (municipally appointed board) managing each lodge is responsible for handling applications, selecting tenants and setting the rules and regulations for the lodge. The general admission requirements are:

1. reasonable mental and physical health.
2. Alberta residency for one year prior to application.
3. at least 65 years of age. One member of a couple must be 65 years or older.

For more information, contact your local foundation or local information centre (see page 1).

## **APARTMENTS**

Self-contained apartments designed to provide accommodation for senior citizens at a reasonable rent.

The units are either bachelor or one bedroom apartments with stoves, refrigerators and carpets. Lounges and laundry facilities are available in each project.

Rents in the buildings built under the present plan are based on income. A senior citizen pays 25 percent of his or her gross income in rent.

Cottages or self-contained units built prior to the present plan charge a flat rate which is considerably lower than that charged by privately owned apartments. Rates as of July, 1985 are: bachelor, \$162; one bedroom, \$237.

If you are a resident of Alberta and can manage your own housework, you may be eligible for a senior citizens' apartment. Since the supply of housing available is limited, priority is given to those in greatest need. Need is determined by your family income, your assets, condition of your present accommodation, the amount of your present rent and the availability of services to you.

Applications are made directly to the project management group which selects the tenants.

For more information in Calgary, Edmonton, Lethbridge and Medicine Hat, contact your

local housing registry (see below).

## **HOMES FOR SPECIAL CARE**

Privately operated lodges, licensed by the provincial government, which provide room, board and some personal care for older residents.

Admission requirements and fees are determined by the management of each home.

## **HOUSING REGISTRIES**

Offices in Edmonton, Calgary, Lethbridge and Medicine Hat which have complete lists of senior citizens housing (apartments and lodges) available in those cities. The registries provide information about local senior citizens housing and may help you find private accommodation. If you live in these areas contact:

### **CALGARY**

Kerby Centre  
1133 - 7 Avenue S.W.  
T2P 1B2  
(265-0661)

### **EDMONTON**

Society for the Retired and  
Semi-Retired  
10004 - 105 Street  
T5J 1C3  
(423-5510)

### **LETHBRIDGE**

Information Lethbridge  
Yates Memorial Centre  
4th Avenue and 10th Street South  
c/o City Hall  
T1J 0P6  
(320-3841)

### **MEDICINE HAT**

The Veiner Centre  
225 Woodman Avenue S.E.  
T1A 3H5  
(526-6762)

If a housing registry is not available in your area, contact your local information centre or the Senior Citizens Bureau (see page 3) for more information.



# LEARNING OPPORTUNITIES

## CONTINUING EDUCATION

### Credit Courses

Are offered on a tuition-free basis to persons 65 or older attending the following educational institutions where space is available after fee-paying students have been accommodated:

Alberta Vocational Centre — Calgary  
Alberta Vocational Centre — Edmonton  
Alberta Vocational Centre — Lac La Biche  
Alberta Vocational Centre — Grouard  
Northern Alberta Institute — Edmonton  
of Technology  
Southern Alberta Institute — Calgary  
of Technology

Senior citizens now can attend some other educational institutions in the province on a tuition-free basis or with a minimal registration fee. To find out if this is the case in your area, contact the registrar's office at the nearest university or college or your local information service (see page 1).

### Non-Credit Courses

The University of Alberta and the University of Calgary are receiving special ministerial grants to offer non-credit learning experiences on campus called **Spring Session for Seniors**. Some fees are charged for these programs. For further details, contact University of Alberta at **432-3033** or University of Calgary at **284-5431**.

Other non-credit general interest programs may be available to you in your community through the local **Further Education Council**. Please contact the nearest lodge, drop-in centre or local information centre (see page 1).

Regional further education co-ordinators are available in some areas. If you cannot locate the co-ordinator in your area, you should contact the Senior Citizens Bureau (see page 3) or:

### FURTHER EDUCATION PROGRAM SERVICES

Alberta Advanced Education  
11160 Jasper Avenue

EDMONTON, Alberta  
T5K 0L3  
(427-5624)

## CONSUMER HELP

Available from Alberta Consumer and Corporate Affairs regional offices throughout the province which investigate consumer complaints and offer financial counselling. Offices are located in Calgary, Edmonton, Fort McMurray, Grande Prairie, Lethbridge, Medicine Hat, Peace River and Red Deer.

- consumer complaint investigation
- financial counselling
- consumer education workshops and courses
- free information on a variety of topics

For more information about these services, contact the office nearest you. The address and telephone number are listed in your telephone directory under Government of Alberta.

For a list of available free publications, request a copy of "Helping You Help Yourself" from:

### ALBERTA CONSUMER AND CORPORATE AFFAIRS

Box 1616  
EDMONTON, Alberta  
T5J 2N9

## ALBERTA AGRICULTURE

The Home Economics Branch, Alberta Agriculture, through its network of District Home Economists, provides home economics information and education services to rural people, particularly farm families. Current program priorities aimed at farm women include: budgeting, family income, home and farm record keeping, family financial security, time management, remodelling homes for energy efficiency, nutrition, weight control and food preservation.

The Home Economics Branch has developed a learning package, **Nutrition and the Life Cycle: The Senior Years**. It may be borrowed from your local District Home Economist.

Two branch publications of interest to senior citizens are: **Cooking for One or Two** and **Ins and Outs of Nutrition**. These are available from your local Alberta Agriculture District Office or:

**PRINT MEDIA BRANCH**

7000 - 113 Street  
EDMONTON, Alberta  
T6H 5T6  
**(427-0391)**



# LEISURE OPPORTUNITIES

## ALBERTA RECREATION AND PARKS

### LOCAL RECREATION PROGRAMS

Available throughout the province. The majority of community based activities are the responsibility of municipal parks and recreation departments.

Recreation activity opportunities for older Albertans include recreation centres, arts and crafts classes and exhibitions; outdoor learning at nature centres; fitness programs; Master's categories in sports such as swimming, badminton, tennis and golf; the bi-annual Alberta Senior Games; participatory events in Alberta Summer and Winter Games; tours and exchange visits.

Your local recreation department can supply you with information as to local programs, activities, interest groups and workshops available. Consult your telephone directory for the number of your local municipal recreation department or contact your local information centre (see page 1).

### PROVINCIAL SPORTS AND RECREATION SERVICES BRANCH

A newly established Branch which promotes, encourages and coordinates orderly recreation development in Alberta through the establishment of an integrated provincial system of recreation administration, facilities, participation and leadership opportunities and program development.

Services provided are consultation, information, resource materials, educational opportunities and grants.

#### Alberta Recreation and Parks

Provincial Sports and Recreation  
Services Branch

9th Floor, Standard Life Centre

10405 Jasper Avenue

EDMONTON, Alberta

T5J 3N4

(427-2015)

To facilitate department services, the province is divided into regions. For information about the programs and services, you may contact the department's regional recreation

consultants:

Barrhead	674-8234
Calgary	297-6115
Edmonton	427-2001
Edson	723-8227
Fort McMurray	427-2001
Grande Prairie	538-5300
High Level	926-3664
High Prairie	523-4561
Leduc	986-8401
Lethbridge	381-5231
Medicine Hat	529-3637
Peace River	624-6295
Red Deer	340-5115
Stettler	742-4481
St. Paul	645-6353
Stony Plain	963-2281
Three Hills	443-5503
Vegreville	632-5411
Wainwright	842-2692

Funding for facilities may be available through the Community Recreation/Cultural Grant Program. For information, contact your recreation consultant.

### SENIOR CENTRES, DROP-IN CENTRES AND CLUBS

Exist throughout the province. Programs vary widely. Some centres are open daily; others operate part-time. In general, they offer social and recreational opportunities. Some offer services such as friendly visiting, health and information counselling, group meal services, continuing education classes, arts and crafts groups and volunteer opportunities (see "Services To Help You At Home And In The Community").

Check with the centres and clubs in your area, your local information service (see page 1), Family and Community Support Services (see Appendix II) or your local health unit (see Appendix I).

### ALBERTA CULTURE

Senior citizens' groups are eligible for any of the programs or services of Alberta Culture, including any workshops, consultative serv-

ices or resources including library materials.

For information regarding any cultural programs or services, contact:

### **ALBERTA CULTURE**

12th Floor, CN Tower  
10004 - 104 Avenue  
EDMONTON, Alberta  
T5J 0K5  
**(427-2568)**

OR

Any of the department's field offices:

Calgary	297-6116
Grande Prairie	538-5408
Medicine Hat	529-3635
St. Paul	645-6328
Wetaskiwin	352-1236

## **FACILITY GRANT PROGRAM**

A program of Alberta Culture to provide financial assistance to senior citizens' organizations incorporated under the Societies Act; or to organizations acting on behalf of an unincorporated senior citizens' group that provide and have as one of their objectives the provision of services to senior citizens such as: incorporated community service organizations, municipal authorities, recreation boards, lodges, auxiliary hospitals, nursing homes. The purpose of the grant is to:

1. establish cultural/recreational centres.
2. renovate and upgrade existing centres.
3. purchase furniture and equipment for the operation of these centres.

Funding is provided on the following basis:

- a basic non-matching grant of \$1,000 or the amount of the project, whichever is less; or
- on projects exceeding \$1,000 a basic non-matching grant of \$1,000 plus an additional amount on the balance, on a matching basis, not exceeding \$3,000.

An organization may make more than one application, but funding is limited to one basic grant of \$1,000 and a maximum total grant of \$4,000 in a one-year period.

For application forms and further information, you can write or phone:

### **ALBERTA CULTURE**

Senior Citizens Facility Grant Program  
12th Floor, CN Tower  
10004 - 104 Avenue  
EDMONTON, Alberta  
T5J 0K5  
**(427-2568)**

## **NEW HORIZONS**

A federal government program which provides funding to groups of ten or more retired persons to carry out projects of their own choosing for the benefit of themselves and others in the community.

Financial assistance is available to start up new activities or to expand existing activities within the community. Grants may cover expenses incurred in planning, organizing and operating activities including such items as rent, utilities, furniture and equipment, materials and supplies and minor renovations for space used. Limited funds are available for capital expenditures. Funds are not available to pay salaries to project directors or participants. The emphasis is on being involved and participating in community events, on a voluntary basis.

Some typical projects include activities at drop-in centres; community services; crafts and hobbies; historical, cultural and educational projects; information services; sports and recreation and performing arts.

New Horizons staff are available to meet with groups considering project activities prior to the preparation of applications.

For information contact:

### **NEW HORIZONS**

203, 10621 - 100 Avenue  
EDMONTON, Alberta  
T5J 0B3

**(420-2754) You can call collect.**

# SERVICES TO HELP YOU AT HOME AND IN THE COMMUNITY

## **FAMILY AND COMMUNITY SUPPORT SERVICES PROGRAMS**

Provincial/municipal programs available in many parts of Alberta designed to promote the general social well-being of individuals and groups of all ages by preventing or minimizing those conditions which tend to reduce personal well-being.

Through the Family and Community Support Services Programs provincial and municipal funding is provided for services of interest to senior citizens, such as senior centres, home support services and meals-on-wheels.

Most Municipal Family and Community Support Services Programs have a director. Directors are knowledgeable about social and health services provided by other agencies and government departments and are aware of new program developments and funding sources.

For information about the kinds of services in your area, contact your local Family and Community Support Services director (see Appendix II) or contact:

### **FAMILY AND COMMUNITY SUPPORT SERVICES BRANCH**

Alberta Social Services and Community Health  
Seventh Street Plaza  
10030 - 107 Street  
EDMONTON, Alberta  
T5J 3E4  
(427-2803)

## **MEALS-ON-WHEELS**

A service which provides one hot meal a day to senior citizens in their homes. There usually is a charge for the meals.

Meals-on-Wheels services are located in many Alberta cities and towns.

For further information, contact your local health unit (see Appendix I), your local Family and Community Support Services office (see Appendix II) or your local information service (see page 1).

## **HOME HELP SERVICES**

Providing limited home help, chore help and home maintenance services in some Alberta cities and towns. The home help service may offer help with light housekeeping and cleaning, shopping and some personal services if you are unable to manage on your own. Chore services and home maintenance services may be available to help you with upkeep and repair work on yard and house if you are unable to do it. There usually is a charge for these services.

For information about these services, contact your local health unit (see Appendix I), your local Family and Community Support Services office (see Appendix II) or your local information centre (see page 1).

## **THE DEPARTMENT OF VETERANS AFFAIRS — AGING VETERANS PROGRAM**

Provides home help such as housekeeping or groundskeeping to certain veterans who qualify due to health, age, war service disability, War Veterans Allowance or a combination of these factors. For further information, contact the district office closest to you.

### **EDMONTON**

Senior Treatment Medical Officer  
Veterans Services District Office  
8th Floor, Baker Clinic  
10025 - 106 Street  
T5J 1G4  
(420-3762)

### **CALGARY**

Senior Treatment Medical Officer  
Veterans Services District Office  
Sam Livingston Building  
510 - 12 Avenue S.W.  
T2R 0X5  
(231-4048)

## **HOME CARE**

See "Health Services" for information about the Co-ordinated Home Care Program.



## **SENIOR CENTRES**

Some senior centres provide friendly visiting, group meal services, telephone-buddy calls, health counselling, information services and volunteer opportunity programs. You may wish to use their services or participate in providing the services (see “Leisure Opportunities” for information).

For information about centres, contact your local information service (see page 1), your Family and Community Support Services office or your local health unit (see Appendices I and II).

## **NEW HORIZONS**

Funding for groups wishing to undertake a service project (see “Leisure Opportunities” for information).

## **FURTHER HELP**

Opportunities for people needing some care, to stay for a brief period of time or to go during the day, may be available at a lodge or nursing home in their communities. The day stay may also be available at senior centres. Check with your local information service (see page 1) or your nearest health unit office (see Appendix I).

# TRANSPORTATION

## BUS PASSES

Available at minimal cost to people 65 years of age and older who are residents of Calgary, Edmonton, Lethbridge and Red Deer. You must supply proof of age when applying. Passes are available at the following places:

### CALGARY

Aid Centre  
3rd Floor  
Calgary Public Building  
205 - 8 Avenue S.E.  
(268-4656)

### EDMONTON

City of Edmonton Transit  
LRT Churchill Station  
99th St. & 102A Avenue  
(across from Art Gallery)  
(428-8868)

### LETHBRIDGE

Information Lethbridge  
Yates Memorial Centre  
4 Avenue & 10 Street South  
(320-3841)

### RED DEER

City Hall  
City Clerk's Department  
4914 - 48 Avenue  
(342-8111)

The Alberta Council on Aging has published a **Transportation Handbook** to assist rural areas in developing a business service. This booklet is available from the Alberta Council on Aging at a small charge (see page 28 for address).

## TRAVEL DISCOUNTS

Various discounts are available to all older people in Alberta when you show proof of age.

**Airline Discounts:** All reservations confirmed (effective for flights in Canada only).

Airlines providing discounts in fares are:

Air Canada  
Canadian Pacific Air  
Pacific Western

**Via Rail Canada** provides a 33 percent discount.

**Greyhound Bus** provides a 10 percent discount on regular fares, not excursion fares.

**Red Arrow Express Bus** provides a 10 percent discount except on Friday and Sunday. This bus travels between Calgary, Red Deer, Edmonton and Fort McMurray.

## SPECIAL TRANSPORTATION HELP

Available in some of the larger centres for you if you cannot use the regular transportation system. Call your local information centre (see page 1) to learn more about this service.

In smaller centres, some help with transportation may be available. Contact your local information centre (see page 1), your health unit (see Appendix I) or your Family and Community Support Services office (see Appendix II).

Alberta Transportation provides a per capita grant to cities, towns, counties, municipalities, improvement districts and incorporated villages and hamlets to aid them in developing transportation for the elderly and handicapped. The use of these funds is determined by the local government.

# PROVINCIAL ORGANIZATIONS FOR SENIORS

## ALBERTA COUNCIL ON AGING

A voluntary organization of groups and individuals concerned with the process of aging. It works toward change on both the individual and societal level, and toward enhancement of active community participation of seniors in society.

The A.C.A. has a Board of Directors, the majority of whom are senior citizens, who are elected by its membership from various parts of Alberta. The Board of Directors is responsible for the development of organizational policy and program strategies.

The Council acts as secretariat for the **Interagency Council**, a group of representatives of non-governmental provincial organizations working with the elderly across Alberta. In this way it encourages communication and sharing of resources among senior groups and organizations without interfering with their autonomy.

The A.C.A. has promoted senior involvement in areas such as health care, transportation, senior centre management, education, sports and recreation, the arts and law enforcement.

The non-profit A.C.A. Press publishes the **A.C.A. News**, a current source of information on issues concerning Alberta's seniors.

It publishes **Foresight**, a bi-monthly magazine for those planning retirement. Subscriptions cost \$10 a year for non-members; \$9 a year for members.

Individual membership is \$5 a year and includes the **A.C.A. News**. Organizational membership is \$15 a year and provides 7 copies of each issue of the **A.C.A. News** and free use of the film library.

The **A.C.A. 55** program is available for members age 55 and over. Benefits and discounts for services such as travel, insurance, financial counselling and legal advice, plus free copies of **Foresight** are provided for an annual fee of \$25. This includes the A.C.A. membership fee.

## ALBERTA COUNCIL ON AGING

Room 390, First Edmonton Place  
10665 Jasper Avenue  
EDMONTON, Alberta  
T5J 3S9  
(423-7781)

## CANADIAN PENSIONERS CONCERNED, ALBERTA DIVISION

A senior citizens' organization that concentrates its activities specifically in the area of financial concerns and problems of pensioners. It feels that those seniors' organizations whose work relates to education and who promote recreation, travel and social activities are well-developed, whereas the area of financial concern requires specialized attention.

To achieve its aims, Canadian Pensioners Concerned becomes involved in researching areas of need, anomalies, discrepancies and general financial interest related to pensioners. It monitors legislation passed or proposed and makes its findings known to whichever government is involved by briefs, presentations and lobbies.

All the work of Canadian Pensioners Concerned is carried on by volunteers. Although Canadian Pensioners Concerned has been funded in the past by the federal New Horizons program, it is now completely self-supporting. Donations and contributions from members and the community are its only source of income to cover its operating expenses.

Membership is available to individuals, senior citizens' groups and senior citizens' organizations such as drop-in centres.

A newsletter is published four times a year. It informs members of benefits available and legislation affecting pensioners.

For further information contact:

**CANADIAN PENSIONERS CONCERNED,  
ALBERTA DIVISION**  
3626 - 113 Avenue  
EDMONTON, Alberta  
T5W 0P8  
(474-3580)



## **ALBERTA SENIOR CITIZENS SPORT AND RECREATION ASSOCIATION**

A volunteer action group which promotes sport, recreation and fitness development for adults age 55 and over; acts as the provincial voice; and encourages and promotes participation at the local level in Alberta Winter, Summer and Senior Games. The Board of Directors consists of an executive and representatives from Branches in 8 zones across the province. Members receive quarterly newsletters at a fee of \$2 a person. Special rates for clubs and centres are available and are determined by the number of members.

For information contact:

### **ALBERTA SENIOR CITIZENS SPORT AND RECREATION ASSOCIATION**

890, 1520 - 4 Street S.W.

CALGARY, Alberta

T2R 1H5

**(228-1974)**

# LEGAL SERVICES

## OMBUDSMAN

Appointed by the legislature. His duty is to investigate the complaints of any person who feels unjustly dealt with by a department or agency of the provincial government. The ombudsman has no power to investigate complaints against the federal or municipal government or to intervene in court cases. Investigations can be started only after the person making the complaint has used all the normal channels of appeal. The Ombudsman Act requires every complaint to be in writing. Offices are located at:

### EDMONTON

1630 Phipps - McKinnon Building  
10020 - 101A Avenue  
T5J 3G2  
(427-2756)

### CALGARY

1080 McFarlane Tower  
700 - 4 Avenue S.W.  
T2P 3J4  
(297-6185)

## LEGAL AID

Provides legal representation for eligible individuals who will likely be called upon to repay the Legal Aid Society at a reduced rate when the case is completed.

For an appointment, contact the nearest of the following offices:

Calgary	297-2260
Edmonton	427-7575
Fort McMurray	743-7356
Grande Prairie	538-5470
Hinton	865-8239
Lethbridge	329-5194
Medicine Hat	529-3553
Peace River	624-6250
Red Deer	340-5119
St. Paul	645-6205
Wetaskiwin	352-7011

## PUBLIC TRUSTEE

Can assist persons who require help with administration of wills and estates.

In CALGARY, phone **297-6541**; in EDMONTON phone **427-2744**.

## PUBLIC GUARDIAN

Offers a legal means to provide support and protection by a guardian.

Offers a legal means for a court-appointed guardian to make, or assist in making, decisions for adult Albertans who are unable to care for themselves and to make reasonable judgements in respect of matters relating to their person.

Offices of the Public Guardian:

### CALGARY

2nd Floor, Executive Place  
731 - 6 Avenue S.W.  
T2P 0V1  
(297-3364)

### EDMONTON

7th Floor, 108th Street Building  
9942 - 108 Street  
T5K 2J5  
(427-0017)

### GRANDE PRAIRIE

4th Floor, Nordic Court  
10014 - 99 Street  
T8V 3N4  
(538-5327)

### LETHBRIDGE

501 Professional Building  
740 - 4 Avenue South  
T1J 0N9  
(381-5648)

### RED DEER

2nd Floor, Provincial Building  
4920 - 51 Street  
T4N 6K8  
(340-5165)

## STUDENT LEGAL SERVICES

Provides free legal information by students working under the direction of a lawyer.

IN CALGARY, phone **284-6637**;

IN EDMONTON, phone

**425-3356** McLeod Project

**432-0770** Whyte Avenue office

**488-7610** West 10 office

Family Law information is available from Student Legal Services. Call **432-2701**.

For information regarding summer hours in Edmonton, call the Law Centre, University of Alberta, **432-2226**.

For information on administrative law (labour, UIC, immigration, small claims, landlord-tenant) call **432-2226**.

### **LAWYER REFERRAL SERVICE**

Operated by the Law Society of Alberta to help you if you can afford to pay for a lawyer, but do not know one who can help you. The service provides the names of three lawyers in a specific category. You receive the first half hour of discussion for a “nominal fee”. During that time you can discuss fees and decide whether you want to use the lawyer contacted. You are charged the lawyer’s full fee for any service provided. This office is located at:

#### **LAWYER REFERRAL SERVICE OFFICE**

344 - 12 Avenue S.W.

CALGARY, Alberta

T2R 0H2

**(263-5988)**

(Toll free anywhere in Alberta:

**1-800-332-1110)**

### **ALBERTA WOMEN’S SECRETARIAT**

Provides the following booklets:

1. Laws for Albertans.
2. Wills and Estates for Albertans.
3. A Guide to Probate Procedure.
4. When You’re Alone: Coping with Widowhood.
5. Personal Financial Management.

For copies of these free booklets, contact:

#### **THE ALBERTA WOMEN’S SECRETARIAT**

Communications Division

8th Floor, Devonian Building East

11160 Jasper Avenue

EDMONTON, Alberta

T5K 0L1

**(427-4927)**

### **DIAL-A-LAW**

A Calgary based telephone service which provides pre-recorded information tapes on a variety of legal topics.

CALGARY **(230-5965)**

Toll free **(1-800-332-1091)**



## APPENDIX I — HEALTH UNITS

Athabasca Health Unit Box 1140 ATHABASCA T0G 0B0 Sub-offices: Calling Lake, Kinuso, Lac La Biche, Slave Lake, Smith, Desmarais	675-2231	Fort McMurray & District Health Unit 9921 Main Street FORT McMURRAY T9H 4B4	743-3232
Banff National Park Health Unit Box 1266 BANFF T0L 0C0	762-2990	South Peace Health Unit 10320 - 99 Street GRANDE PRAIRIE T8V 6J4 District offices: Spirit River, Beaverlodge, Valleyview	532-4441
Calgary Health Services 320 - 17 Avenue S.W. Box 4016, Station "C" CALGARY T2T 5T1	228-7400	Big Country Health Unit Box 279 HANNA T0J 1P0 Sub-offices: Consort, Empress, Oyen	854-3325
Mount View Health Unit Ste. 200, Carma Building 6715 - 8 Street N.E. CALGARY T2E 7H7 Sub-offices: Airdrie, Canmore, Carstairs, Cochrane, Didsbury, Irricana, Olds, Sundre	275-2286	High Level-Fort Vermilion Health Unit Bag 400 HIGH LEVEL T0H 1Z0	926-3791
Barons-Eureka-Warner Health Unit Box 1000 COALDALE T0K 0L0 Sub-offices: Picture Butte, Raymond, Taber, Vauxhall, Warner	345-4451	Foothills Health Unit Box 638 HIGH RIVER T0L 1B0 Sub-offices: Black Diamond, Nanton, Okotoks, Vulcan	652-3297
Drumheller Health Unit Box 1780 DRUMHELLER T0J 0Y0 Sub-offices: Strathmore, Three Hills	823-3341	Jasper National Park Health Unit Box 925 JASPER T0E 1E0	852-4759
Edmonton Local Board of Health Community Health Services Ste. 500, 10216 - 124 Street EDMONTON T5N 4A3	482-1965	City of Lethbridge Health Unit 542 - 7 Street South LETHBRIDGE T1J 2H1	327-2166
Alberta West Central Health Unit Box 1718 EDSON T0E 0P0 District offices: Drayton Valley, Evansburg, Grande Cache, Hinton	723-4421	Medicine Hat Health Unit 2948 Dunmore Road S.E. MEDICINE HAT T1A 8E3 Sub-offices: Bow Island, Brooks	526-7950
Chinook Health Unit Box 727 FORT MACLEOD T0L 0Z0 Sub-offices: Blairmore, Cardston, Claresholm, Magrath, Pincher Creek	553-4451	Peace River Health Unit 10015 - 98 Street PEACE RIVER T0H 2X0 Sub-offices: Fairview, Falher, High Prairie, Manning	624-3611
		Red Deer Health Unit 4920 - 51 Street RED DEER T4N 6K8 Sub-offices: Delburne, Innisfail, Lacombe, Rocky Mountain House, Sylvan Lake	346-7741

North Eastern Alberta Health Unit Box 1468 ST. PAUL T0A 3A0 Sub-offices: Bonnyville, Elk Point, Grand Centre, Smoky Lake, Medley	645-3396	Stony Plain - Lac Ste. Anne Health Unit Box 210 STONY PLAIN T0E 2G0 Sub-offices: Whitecourt, Spruce Grove, Fox Creek	963-2206
Sturgeon Health Unit 23 Sir Winston Churchill Avenue Box 174 ST. ALBERT T8N 1N3 District offices: Barrhead, Morinville, Redwater, Westlock	459-6671	Vegreville Health Unit Box 99 VEGREVILLE T0B 4L0 Sub-offices: Holden, Lamont, Two Hills	632-3331
Leduc-Strathcona Health Unit 2011 Brentwood Boulevard SHERWOOD PARK T8A 0X2 Sub-offices: Fort Saskatchewan, Leduc, Devon, Thorsby, Beaumont	467-5571	Minburn-Vermilion Health Unit Box 720 VERMILION T0B 4M0 Sub-offices: Kitscoty, Wainwright	853-5270
Alberta East Central Health Unit Box 550 STETTLER T0C 2L0 Sub-offices: Bashaw, Camrose, Castor, Coronation, Daysland, Galahad, Hardisty, Hughenden, Provost, Sedgewick	742-3326	Wetoka Health Unit 5201 - 49 Avenue WETASKIWIN T9A 0R1 Sub-offices: Ponoka, Rimbey, Winfield	352-3337

## APPENDIX II — FAMILY AND COMMUNITY SUPPORT SERVICES OFFICES

Box 689 AIRDRIE T0M 0B0	948-5907	Edmonton Social Services 5th Floor, Centennial Library 7 Sir Winston Churchill Square EDMONTON T5J 2V4	428-5917
Alexander Indian Band Box 510 MORINVILLE T0G 1P0	939-4346	Box1388 EDSON T0E 0P0	723-4401
Alexis Band Box 7 GLENEVIS T0E 0X0	967-2225	Box 340 ELK POINT T0A 1A0	724-3800
Box 306 ALIX T0C 0B0	747-2030	Box 487 FALHER T0H 1M0	837-2014
Box 90 ATHABASCA T0G 0B0	675-2623	Box 120 FORT CHIPEWYAN T0P 1B0	697-3674
Box 1835 BANFF T0L 0C0	762-4426	Box 462 FORT MACLEOD T0L 0Z0	553-4855
Box 488 BARRHEAD T0G 0E0	674-3341	9909 Franklin Avenue FORT McMURRAY T9H 2K4	743-7000
Box 298 BASSANO T0J 0B0	641-3520	10005 - 102 Street FORT SASKATCHEWAN T8L 2C5	998-5151
Box 326 BLAIRMORE T0K 0E0	562-8861	Frog Lake Band FROG LAKE T0A 1M0	943-3737
Box 1665 BONNYVILLE T0A 0L0	826-2120	GRAND CENTRE (See COLD LAKE)	
Box 1749 BROOKS T0J 0J0	362-4973	Box 300 GRANDE CACHE T0E 0Y0	827-2296
Social Services Department, (116) City of Calgary Box 2100, Station "M" CALGARY T2P 2M5	268-5111	9902 - 101 Street GRANDE PRAIRIE T8V 2P5	539-8080
4703 - 53 Street CAMROSE T4V 1Y8	672-0141	County of Grande Prairie 8611 - 108 Street GRANDE PRAIRIE T8V 2N9	532-9722
Box 460 CANMORE T0L 0M0	678-5593	Community Services Department Box 430 HANNA T0J 1P0	854-4700
Box 1297 CLARESHOLM T0L 0T0	625-4417	Box 208 HIGH LEVEL T0H 1Z0	926-2267
Box 328 COALDALE T0K 0L0	345-4451 327-6507	Box 999 HIGH PRAIRIE T0G 1E0	523-4441
Box 87 COLD LAKE T0A 0V0	639-3626	Mail Bag #10 HIGH RIVER T0L 1B0	652-2307
Box 2549 DRUMHELLER T0J 0Y0	823-6300	Community Services Department Box 818 HINTON T0E 1B0	865-2217
		Box 219 HYTHE T0H 2C0	356-3888



Box 220 INNISFAIL T0M 1A0	227-3376	Box 1143 PONOKA T0C 2H0	783-4491
Box 1090 JASPER T0E 1E0	852-3381 Ext. 109 or 110	Allied Services Section Provost Municipal Health Care Centre Box 758 PROVOST T0B 3S0	753-2280
Kehewin Band Box 218 BONNYVILLE T0A 0L0		Box 5008 RED DEER T4N 3T4	342-8100
County of Flagstaff Box 450 KILLAM T0B 2L0	385-3976	Box 404 RIMBEY T0C 2J0	843-2030
Box 756 LAC LA BICHE T0A 2C0	623-4463	Town Administrator ROCKY MOUNTAIN HOUSE T0M 1T0	845-2866
Box 1179 LACOMBE T0C 1S0	782-6637	Saddle Lake Band SADDLE LAKE T0A 1M0	
City of Leduc Box 2098 LEDUC T9E 2Z3	986-2261 Ext. 125	5 St. Anne Street ST. ALBERT T8N 3Z9	459-1512
County of Leduc 4301 - 50 Street LEDUC T9E 2X3	986-2251	Box 1480 ST. PAUL T0A 3A0	645-5313
Lesser Slave Lake Indian Regional Council Box 1740 HIGH PRAIRIE T0G 1E0	523-4401	Samson Band Box 159 HOBBEEMA T0C 1N0	585-3793
Community Services Directorate c/o City Hall 910 - 4 Avenue South LETHBRIDGE T1K 2C8	320-3020	County of Strathcona 205 Athabasca Avenue SHERWOOD PARK T8A 4C8	464-4044
5116 - 50 Street LLOYDMINSTER T9V 0M3	875-9127	Box 858 SLAVE LAKE T0G 2A0	849-5325
Social Planning Department Community Services Division 580 - 1 Street S.E. MEDICINE HAT T1A 8E6	529-8311	Box 2097 STETTTLER T0C 2L0	742-2337
c/o Connie Davison General Delivery MIRROR T0B 3C0	788-2415	Box 361 STANDARD T0S 3G0	644-3839
O'Chiese Indian Band Box 1570 ROCKY MOUNTAIN HOUSE T0M 1T0		Sunchild Indian Band Box 747 ROCKY MOUNTAIN HOUSE T0M 1T0	
Box 189 OLDS T0M 1P0	556-6981	Box 420 SUNDRE T0M 1X0	638-3220
Community Services Box 1062 PEACE RIVER T0H 2X0	624-1000	TABER (See COALDALE) Box 687 TWO HILLS T0B 4K0	657-3540
		Box 809 VEGREVILLE T0B 4L0	632-3966
		Box 688 VIKING T0B 4N0	336-4024
		Box 1391 WAINWRIGHT T0B 4P0	842-2777
		WARNER (See COALDALE)	

Box 1266	349-5900
WESTLOCK T0G 2L0	
5101 - 50 Avenue	352-6023
WETASKIWIN T9A 0S4	352-6024
Wetaskiwin County	352-3321
5109 - 51 Street	
WETASKIWIN T9A 2A5	
WHEATLAND (See STANDARD)	
Box 509	778-2273
WHITECOURT T0E 2L0	
Box 300	325-3782
WILDWOOD T0E 2M0	

# APPENDIX III — WIDOWS' PENSION PROGRAM

## WIDOWS' PENSION PROGRAM

A provincial financial assistance program available to widows or widowers, age 55 and over but under 65, who have a limited income, or no income.

### Who Is Eligible?

Male and female Alberta residents who are Canadian citizens or permanent residents (in accordance with the Canada Immigration Act, 1976), other than a person who is sponsored, and who is 55 years of age and under age 65, after the death of a spouse may be eligible.

### Financial Benefits

Are similar to those received by Alberta senior citizens under the Alberta Assured Income Plan and the Federal Income Security Programs.

### Health Care Benefits

Are available to recipients and their dependents and are similar to those extended to senior citizens in Alberta. They include premium-free coverage under the Alberta Health Care Insurance Plan, the Extended Health Benefits Program and the Alberta Blue Cross Plan.

This health care coverage is effective on the date eligibility for the pension is established, **providing you are registered with the Alberta Health Care Insurance Plan.** You will automatically receive a Blue Cross card which will entitle you to receive Blue Cross benefits. These benefits will cease at the end of the second month following the date that you are no longer eligible for the Widows' Pension.

### Hospital Benefits

You will not be required to pay the \$10 admission fee charged by Alberta's general hospitals if you present the yellow card which entitles you to Extended Health Benefits under the Alberta Health Care Insurance Plan.

### Housing Benefits

Which may be available to recipients of the Widows' Pension are the Property Tax Reduc-

tion Benefit or Renters' Assistance Grant.

Recipients may also be eligible for the Seniors' Home Improvement Program and the Senior Citizens' Home Heating Protection Program.

Application forms for the Widows' Pension Program are available at Treasury Branches, Provincial Buildings, local information centres, or by contacting:

#### ALBERTA WIDOWS' PENSION PROGRAM

Alberta Social Services & Community Health  
10030 - 107 Street  
EDMONTON, Alberta  
T5J 3E4  
(422-4080; toll free long distance —  
**Zenith 22001**)

Persons receiving the Widows' Pension may be eligible for these programs which are explained in this booklet on the pages listed:

Alberta Health Care Insurance Plan .....	page 9
Alberta Blue Cross Plan .....	page 10
The Extended Health Benefits Program .....	page 11
General Hospitals .....	page 15
Renters' Grant .....	page 18
Renters' Assistance for Mobile Home Owners .....	page 18
Property Tax Reduction Benefit ...	page 18
Senior Citizens' Home Heating Protection Program .....	page 18
Senior Citizens' Home Improvement Program .....	page 19









SOCIAL SERVICES  
AND COMMUNITY HEALTH  
Senior Citizens Bureau